BLU MORET
Wellness & Spa

Facility Rules

Out of respect for all spa guests, the following rules are mandatory:

- Shower before and after using the sauna
- Shower before entering the hot tub and the pool
- Do not enter the sauna or steam room wearing slippers and/or a swimsuit
- Use a cotton towel wherever parts of your body touch the sauna (feet included)
- Do not enter the sauna with body scrubs or body oils
- Use the restrooms next to the changing rooms
- Follow the staff's instructions regarding hygiene, privacy and safety
- Behave courteously towards other guests and staff

The use of mobile phones, iPads and other electronic devices is not permitted in the wellness area.



CANCELLATION POLICY:

We kindly ask our guests to arrive **10 minutes before their booked appointment** to fill in an information form.

Late arrivals will not allow the treatment to be extended beyond its scheduled duration.

Please notify us of any change or cancellation of treatments at least 24 hours in advance.

Late cancellations will be charged the full price of the booked service.

For gift vouchers, bookings must be cancelled no later than 24 hours before the treatment; if we are not notified, the voucher will be considered used.